

# Cleaning and maintaining your Reflex Sports Floor.

Thank you for choosing a sprung timber floor from Reflex Sports Ltd. We believe you have chosen one of the best products in the market place. By following these simple maintenance instructions you will ensure that your floor remains clean, attractive and gives optimum performance for the life of the product.

## **Preventative Maintenance**

Provide areas for wiping shoes both internally and externally at all entrances. We also recommend placing barrier matting at all internal doors to catch any remaining dirt or moisture.

Ensure that all movable apparatus etc which are used in the room are protected underneath by fixing felt pads or strips. Experience has shown that things such as indoor football / hockey goal posts cause a lot of wear to a floor.

Insist that users do not wear trainers with black rubber soles as these can make friction marks on the floor that are difficult to remove.

Stiletto shoes should not be permitted on the floor as they compress the grain of the timber.

## **Daily / Weekly Maintenance**

Vacuum and/or sweep the floor to remove dust and grit. An anti static "vee" sweeper or well rung out damp cloth are effective means of dust removal.

Once a week the floor should be cleaned using a well rung out mop with a solution of Bona detergent suitable for cleaning lacquered wood surfaces. **DO NOT OVER WET THE FLOOR.**

If a floor cleaning machine is used it should be equipped with soft brushes and be of the type that vacuums up the water immediately.

For maintenance supplies, please contact Reflex Sports Floors Maintenance division on 0800 345 7085.

## **Removing Marks and Scuffs**

To remove marks such as glue, wax, friction marks etc, which do not disappear with normal cleaning, we recommend a clean cloth moistened with white spirit. Rub carefully until the mark disappears and then wash the area with clean water to remove any remaining white spirit.

Obstinate marks such as lumps of glue, gum or wax should be carefully scraped off the floor using a plastic filler knife or similar. This job should be done with great care so as not to damage the lacquer.

## **Room Conditions**

The building containing the floor should operate within the following parameters:

Minimum room temperature 13°C.

Relative Humidity between 35% & 65%.

If under floor heating is used the maximum surface temperature on the floor should be no greater than 27°C.

## **Loading**

**Rolling Loads** (trucks, scaffolding, trolleys etc)

The use of nylon or metal wheels, or similar hard wheels, is not permitted without a protective covering. Care should always be taken when pushing around heavy loads. When loads are heavy, load spreading sheets should be placed in the traffic area, e.g. 22mm plywood sheets.

## **Re-finishing your floor**

We strongly recommend that your flooring product is mechanically scrubbed and sealed at least once a year during the first 3 years of the life of the floor. By ensuring the floor is cleaned thoroughly and extra coats of lacquer applied the life span of the floor will be greatly increased. The cost of a scrub and seal is minimal, the time taken for the process to be carried out is usually just a couple of days and this is a far more cost effective way of maintaining your floor than traditional sanding and sealing.

Please contact Reflex if you require any further information.

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